

Because of the unpredictable nature of spots and stains, and how they may react to any spot cleaning effort, no particular results can be guaranteed. Remember that no carpet is stain proof. If your efforts are unsuccessful or you would rather have professional help, call us. **541-485-4567**

A Blot liquids with a dry, white absorbent cloth. Gently scrape up semi-solids with a rounded spoon.

B Pretest any spot removal solution (for color transfer to the cloth or damage to the carpet) in an inconspicuous area. If a change occurs, select and test another solution.

C Apply a small amount of your solution to a white cloth, and work in gently, **Blot!** **Don't rub!** Work from the edges of the spill to the center to prevent spreading. Allow it to remain on the spill a few minutes then blot. Move to the next solution (if needed) until the spot is removed.

D Weighted Towel Method: Wicking can occur after a liquid spill enters the carpet backing and pad. Even professional cleaning can only remove the spill from the carpet fibers. The spill can "wick" back up into the carpet fibers and "reappear" while drying—even weeks after spotting or professional cleaning. Lightly dampen the spot with water, cover with 2-3" of dry folded white towels, weight with books and leave overnight. This may take 3-4 times to get most of the liquid out of the pad.

Key to Cleaning Solutions

- 1. Rubbing Alcohol as a solvent** - 91% Isopropanol can be purchased at most grocery and drug stores. Never pour directly onto the carpet or allow it to reach the latex backing or damage may occur. Many solvents are flammable! Use Caution.
- 2. Nail Polish Remover** - Use the same precautions as with alcohol.
- 3. Detergent Solution** - We recommend "SPOT-OUT" Use Spot Out undiluted or you can make a similar solution by mixing 1 cup water and 1/4 teaspoon mild liquid detergent like "Dawn." "SPOT-OUT" is available in our office at 582 Shelley Street, Springfield, OR 97477.
- 4. Warm Water Rinse** - Use Luke warm water (*cold if specified*) to remove solution residues and to help prevent re-soiling.
- 5. Vinegar Solution** - One cup WHITE vinegar to two cups water.
- 6. Ammonia Solution** - Two tablespoons household ammonia to one cup water.
- 7. Enzyme Product** - such as Nature's Miracle or Simple Solution are available at pet supply stores. Saturating the carpet backing and pad may be required to remove odors from urine, vomit or sour milk spills. Allow the enzyme to work on such odorous spills 2-3 days before proceeding to the next spot removal solution.
- 8. Vacuum clean** - All dry spills should be vacuumed clean to lift and remove as much spilled material as possible. Use a hose attachment if you have one. Otherwise, be sure the spilled material has not contaminated your vacuum brush by testing it on a scrap carpet piece. Pouring a liquid into a dry spill may create additional problems.
- 9. Hydrogen Peroxide 3%** - (*Don't use this on wool or silk*) Buy a new bottle so you know it's good. Blot it on and let it air dry. You may need to repeat 8-10 times.

Spot/Solution Key

Find the item that has contaminated your carpet below and follow the numbers beside it in the same order as they appear here:

Adhesive or Stick-em - 2, 1

Blood - 9, 6, 3, 7, 4 (*cold water rinse*)

Butter - 1, 3, 6, 5, 4

Candle Wax or Crayon - Freeze with ice, chip away, then 2, 1, 3, 5, 4, 9 (*for dye*)

Catsup, Spaghetti, Soy Sauce - 3, 6, 5, 4, 9 (*for oil*)

Charcoal or Soot - 8, 3

Chewing Gum - Freeze with ice, chip away, then 1

Chocolate - 1, 3, 6, 5, 4

Coffee, Tea - 3, 5, 4, 1 (*for cream*), 9 (*for dye*)

Cosmetics & Lipstick - 2, 1, 3, 6, 5, 4, 9

Food - 3, 6, 4

Fruit Juice, Jam, Jelly or Berries - 3, 6, 5, 4, 9

Furniture Stain, Varnish or Polish - 1, 2, 1, 3, 4, 9

Grass - 7, 2, 1, 3, 6, 5, 4

Gravy - 1, 3, 6, 5, 4

Grease or Lotion - 1, 3, 4

Hair Dye - 3, 5, 4, 9

Ink (Ball Point Pen) - 2, 1, 3, 6, 5, 4, 9

Ink (Washable), Water Colors - 3, 6, 5, 4, 9

Iodine - 1, 3, 6, 5, 4

Kool-Aid or Jell-O -
8 (*for dry powder spill*), 3, 5, 4, 9

Medicine - 1, 3, 9, 6, 5, 4

Milk or Ice Cream or Raw Egg - 3, 7, 6, 5, 4, 1

Mud - Allow it to dry first, 8, 1, 3, 4

Mustard - 3, 5, 4, 9

Nail Polish - 2, 1, 3, 4, 6, 9

Oil (Cooking, Salad or Lamp) - 1, 3, 6, 5, 4

Paint (Oil Based) or Dried Latex Paint or Caulk -
2, 1, 3, 6, 4, 9

Paint (Latex/Tempura) or Latex Caulking That Has Not Dried - 3, 6, 4, 9

Peanut Butter - 1, 3, 4

Pitch - 1, 3, 6, 5, 4

Plant Food - 3, 6, 5, 4

Play-Doh - 1, 3, 4

Rubber Cement or Other Wet Glues - 2, 1, 3, 4

Rust - 5, 3, 4, or a rust remover product sold in house wares dept.

Shoe Polish - 1, 2, 3, 6, 4, 9

Soft Drinks & Alcoholic Beverages - 3, 6, 5, 4, 9

Tar or Asphalt - 1, 2, 3, 4

Toner (Copier or Printer) - 8, 1, 3, 5, 6, 4, 9

Toothpaste - 3, 4, 5, 6, 4

Unknown - 1, 2, 3, 6, 5, 4

Urine (Dry) - 5, 7, 4

Urine (Wet) - 7, 5, 4

Vomit, Diarrhea, Feces - 3, 6, 7, 5, 4

Wine - 3, 5, 6, 4, 9